



Crisis Shelter Navigator

FamilyAid Boston, the city's largest human service agency solely focused on ending childhood and family homelessness is seeking a Crisis Shelter Navigator to provide supportive services to a caseload of families living in FamilyAid's crisis shelter, as well as to families who have recently moved from shelter into permanent housing.

The Crisis Shelter Navigator serves as a liaison between Family Aid Crisis Shelter and partner agencies such as Boston Children's Hospital and Boston Medical Center.

This position prioritizes developing and implementing plans that assist families in a rapid transition from immediate crisis, to placement in Emergency Assistance (EA) Shelter and will be instrumental in the collection of data to assess the longitudinal impact and effectiveness of all programs.

The successful candidate will have a MSW or a Bachelor's degree equivalent experience. 3-5 years professional social work experience, demonstrated success in applying evidence-based practices including Trauma-Informed Care, critical time intervention and motivational interviewing. Ability to work in both office and field-based settings with a diverse, homeless population. Professional experience with housing, schools and hospital settings highly desired. English, Spanish and/or Haitian Creole preferred.

FamilyAid Boston is dynamic, friendly, and diverse where results, professional growth and work/life balance are valued. We offer competitive salaries, contribute to employees' health, dental and retirement plans, and provide generous paid time off. The agency is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.

Interested applicants should send a cover letter and resume to hr@familyaidboston.org. Applications will be reviewed on a rolling basis.