



## How to file an Unemployment Insurance claim

- ◆ The fastest and easiest way to file a claim is using UI Online at:  
[www.mass.gov/dua](http://www.mass.gov/dua).
  - ⇒ UI Online is available 7 days a week from 6 a.m. to 10 p.m.
  - ⇒ If you do not have access to a computer, visit your local library to use free, publicly available computers.
- ◆ To file a claim by phone, you can avoid long hold times by scheduling a call back at: [www.mass.gov/dua](http://www.mass.gov/dua).
- ◆ You can also file a claim by calling the TeleClaim Center:
  - ⇒ Call (617) 626-6800 from area codes 617 and 781
  - ⇒ Call (877) 626-6800 from area codes 351, 413, 508, 774, and 978.

TeleClaim Center hours are Monday to Friday from 8:30 a.m. to 4:30 p.m.

For hearing-impaired relay service, call 711.

Language services are also available through the TeleClaim Center upon request.

75 Federal Street, 3rd Floor • Boston, MA 02110 • 617.399.3100 • [www.MassHireDowntownBoston.org](http://www.MassHireDowntownBoston.org)

Veterans and their eligible spouses receive priority of service.

MassHire Downtown Boston is an EEO Employer. Auxiliary aids or services are available upon request to individuals with disabilities.  
An accessible entrance to the building is located on Franklin St. between Federal St. and Devonshire St

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