

Security Operations Careers

Transportation Security Administration

The Face of TSA

Security Support Assistants and Transportation Security Officers are the face of the agency, the people on the front lines and the most important roles at TSA. For many people, working in these roles has led to a long, fulfilling career with the federal government.



Step into the role quickly.

Security Support Assistant (SSA):

Working closely with their TSO counterparts, SSA duties include adherence to procedural safety regulations throughout the passenger screening process, basic data entry and report creation, communication with senior employees and additional security support as necessary.

Build the knowledge base to inform decisions at all levels.

Transportation Security Officer (TSO):

TSOs are responsible for providing security and protection of travelers across all transportation sectors in a courteous and professional manner. Duties may also extend to securing high-profile events, important figures and/or anything that includes or impacts our transportation systems.

Hiring Process

The hiring process varies by role and by candidate and is dependent upon each individual airport's hiring needs. Here's a general overview of the hiring process:

Apply for the SSA position to get started quickly and work toward your career as a TSO. Application Tentative Job Offer Background Check Job Offer After Entry On Duty (EOD), SSA employee

may opt to pursue career progression

into TSO role.

Transportation Security Officer

Application

Computer Based Test

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Medical/Drug Evaluation

Background Check

Job Offer

Learn more at jobs.tsa.gov/security

NOW HIRING

Part- and full-time Security Support Assistant (SSA) and Transportation Security Officer (TSO) positions at Logan International Airport starting at \$25.55 per hour*



Learn more at jobs.tsa.gov/events



Transportation Security Administration

RECRUITING EVENT

Friday, September 9 and Saturday, September 10 9:00 a.m. – 3:00 p.m.

Embassy Suites Boston Logan Airport

207 Porter Street, Boston, MA 02128

Join TSA to begin the hiring process for Security Support Assistant (SSA) and Transportation Security Officer (TSO) positions.



Earn a \$5,000** sign-on bonus

Please bring two forms of ID.

Face masks required. Social distancing and COVID-19 health and safety protocols will be observed.

Completion of all components may take three to five hours.

If you don't feel well, please do not attend.

This event will provide an opportunity to accelerate the TSO hiring process.

Minimum Qualifications

- 18 years or older.
- U.S. citizen or national.
- High school diploma, GED or security experience equivalent.
- No previous security experience is required.

What Should I Expect?

This one-day event will feature multiple hiring components. Provided you pass each component, your day could consist of:

- Attending an information session to learn more about the TSO position and employment with TSA;
- Applying for the TSO position, if you did not apply online prior to the event;
- Taking a computer-based test (CBT) to evaluate English language proficiency and object recognition aptitude;
- Participating in a structured interview to assess qualifications for the position;
- Completing a medical evaluation, federal drug screening (see below) and pre-hire background investigation soon after the event.

Tips for the Event

- Apply online in advance for quicker processing. Please note that a resume and previous work experience are not required for your USAJOBS profile or the TSA application.
- Please bring your smartphone and/or passwords to access your email and USAJOBS account.
- Bring two forms of valid federal or state government-issued identification.*
- Consider arriving early to allow more time to complete all components.
- If you don't feel well, please do not attend.
- Hand sanitizer and disinfectant wipes will be available.
- Social distancing protocols will be required with six-foot space areas marked.

Competitive pay. Growth potential. Federal benefits. Paid on-the-job training. TSA is a great place to start a rewarding career.

Join our team and be part of a mission that matters.

Learn more and watch a TSO Realistic Job Preview at jobs.tsa.gov/TSO.

^{*}Forms of Identification: Upon arrival to the facility, you will be required to present two forms of identification. At least one form of identification must bear both a photograph and a signature. You will not be admitted to the test without these two pieces of identification. Both forms of identification must be legible, unexpired and issued with your full legal name, which must match the name on your TSA job application.