



Bilingual Case Manager

FamilyAid Boston, the city's largest human service agency solely focused on ending childhood and family homelessness, is seeking a Housing Support and Stabilization Case Manager to provide housing search, placement, stabilization, and 2-generation services to precariously housed and homeless families with children.

The MSW Bilingual Case Manager will provide housing search, placement and stabilization case management incorporating 2-generation services to precariously housed, doubled up and homeless families. The Case Manager will engage with families identified through several programs including those with Boston Public Schools, Boston Children's Hospital and other partner organizations with three primary objectives: 1) ensure that families obtain or maintain permanent housing 2) ensure families' connections to community-based services that promote self-sufficiency and 3) assess and enroll children in appropriate social and emotional (SEL) learning and development programs provided by the school system and other community-based programs.

As part of these objectives, the Case Manager will conduct program intakes and enrollments, and assess needs for housing stability, support needed housing search and applications, employment, enhanced financial literacy, physical and behavioral health services, and children's support services. This position will be instrumental in the collection of data to assess the longitudinal impact and effectiveness of all programs. Demonstrated commitment and success in working with complex families, and utilization of trauma-informed care practices, critical time intervention and motivational interviewing and a commitment to address multigenerational homelessness are essential.

The successful candidate will have a bachelor's degree and equivalent experience, MSW is preferred, bicultural background, 3-5 years professional social work experience required. English required, English and Spanish preferred. Demonstrated success in applying evidence-based practices including Trauma-Informed Care, critical time intervention and motivational interviewing. Professional experience with housing, schools, and hospital settings highly desired. Ability to work in both office and field-based settings with a diverse, homeless population. Flexibility and compassion essential.

With a mission to empower parents facing homelessness to secure and sustain housing and build foundations for their children's futures, FamilyAid is on a fast track to curb the region's growing homelessness crisis. Its nationally recognized homelessness prevention, diversion, emergency shelter, and supportive affordable housing programs serve more than 3,000 children and parents each year.

FamilyAid Boston is dynamic, friendly, and diverse where results, professional growth and work/life balance are valued. We offer competitive salaries, contribute to employees' health, dental and retirement plans, and provide generous paid time off. The agency is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.

We offer \$2,000 sign on bonus, paid as follows: \$1,000 upon hire, \$500 at 6 months of employment, \$500 at 1 year of employment.

Interested applicants should send a cover letter and resume to hr@familyaidboston.org
Applications will be reviewed on a rolling basis.